How Age-Friendly Are We? Survey and Listening Session Results WOOLWICH

Age-Friendly Communities of the Lower Kennebec is a regional grassroots volunteer coalition in the municipalities of Arrowsic, Bath, Georgetown, Phippsburg, West Bath and Woolwich. Our mission is to help our communities become the best possible home for people of all ages, by ensuring that public spaces, homes, programs, civic events, and social gatherings are set up to meet people's changing wants and needs across the lifespan.

Method

- Between October of 2018 and February of 2019, the group conducted a survey among residents of all six communities to learn what is working in our area to support healthy, active, engaged aging and identify areas for improvement.
- Identical surveys were distributed in five of the towns electronically and in print, available at libraries, town offices, polling stations, the Bath YMCA, beauty salons, churches and some special events with collections boxes in place for completed questionnaires. Several cities/towns put links on their website. In Woolwich and Arrowsic, surveys were mailed with tax bills. Georgetown had mailed an independent but similar survey previously to all property owners. Those results are not included in the regional report, but available in Georgetown's individual report sheet.
- In addition, Listening Sessions were held in which members of the Emergency Services and residents of Arrowsic, Bath, Phippsburg and Woolwich met to describe and share their personal challenges and thoughts about aging in their community.

Age-Friendly Communities of the Lower Kennebec



Arrowsic
Bath
Georgetown
Phippsburg
West Bath
Woolwich

Key Findings in Woolwich

Social Connections. The lack of social connections and loneliness pose a great risk for physical illness, decline, depression and death. Feeling "isolated" was a common theme in survey comments.

- 23% of Woolwich survey respondents say they live alone.
- 38% of total respondents more than 1 in 3 say they see family, friends, or neighbors in their community only "occasionally", "rarely" or "once every few weeks."
- When asked, "Do you have family, friends, or neighbors nearby whom you could ask for help, 21% say no.
- 24% say that a disability or chronic illness keeps them and/or their spouse or partner from being as
 active in the community as they want to be.
- 86-92% say the following aspects of community are important or very important to them: Social and volunteer opportunities, accessible and inclusive community activities and events and opportunities to interact with people of all ages. Yet only 8-13% say they participate in these activities; many are not sure they exist. 21% report using the library the most of any service listed.

Homes. One key finding is that the homes people are living in may not fit their future. People want both more choices and more information on resources that will help them stay in their homes.

- 44% expect they will have to move to another home as they grow older 30% to a different home in the area and 14% to a home outside the area.
- The statement, "I will need to modify my home to continue living here", prompt 52% to say yes.
- 92% say that a resource list of home repair and chore resources would be important to them, but that information is lacking.
- In response to the question, "Is your home warm enough in the winter?" 87% say yes; but an alarming 13% say no. Reasons cited are, the home not being well insulated for 58%, difficulty paying for fuel for 29% and the challenge of moving wood/pellets for 6%.
- Personal comments included the need for medical and financial help and eldercare services to remain at home comfortably and the need for more affordable senior housing.

Mobility. The inability to get around safely greatly limits people's lives and opportunities. The fear of losing the ability to drive and therefore losing independence was a common concern in Listening Sessions and survey comments.

- To get around, 92% of Woolwich survey respondents drive themselves. Other modes of transportation include riding with a spouse/partner (19%) or with family and friends (6%) and walking (4%).
- 46% say, "It would not easy to find a ride if an older person needed one for medical appointments, etc."
- When asked, "If it is hard to get to the places you need to go, why?" 18% answered the question. 42% of these say the lack of transportation, 39% reply they can't walk well, 21% say lack of money, 18% say they dislike asking for a ride and 12% cite poor vision or hearing. For those 60+ in the region, not being able to walk well is the largest barrier (41%).
- 35% are concerned about falling but only 2% have participated in a fall reduction class.
- Mobility-related comments focus on community infrastructure: regular bus service to Bath, paved shoulders for bike riders, more safe places to exercise, hiking spaces, a sidewalk on one side of George Wright Road, a community internet "Ride Board" – need ride/can give ride.
- Affordable and convenient transportation options, well-lit safe roads for walkers, bikers and drivers, and wide shoulders that encourage walking are important to 91-93% of survey participants in Woolwich.

Community Strengths. Most respondents – 77% - agree that their community is a great place for older people to live. Woolwich residents feel safe in their neighborhoods, in part due to the strength of emergency services. Many respondents value the beauty of the region's natural surroundings. Library Services especially are highly appreciated and frequently used.

- 78% note that they can ask family, friends and neighbors for help.
- 75% agree that older residents are included and respected in the community.

Communications.

- 76% feel that information about community events is easy to find. 18% disagree.
- 86% use the Internet. For communication 94% use the phone, 74% use email and 37% use Facebook.
- To find out what's happening, residents check the Internet (73%), read the newspaper (63%), talk with friends (62%), and listen to the radio (34%). Participants watch public access TV (26%), look at flyers (24%) and hear about events at church (22%).
- The most popular places to look for information concerning services for older people are the Internet (65%), family and friends (58%), Woolwich Town Office (55%), the Bath Senior Center (41%) and medical providers (37%), followed by newspapers (36%), faith-based organizations and Spectrum Generations, each at 17%.

Demographics. 17004 residents lived in our six towns in 2016. Of 3403 over the age of 65 years in the region 542 lived in Woolwich. (Source: American Community Survey, U.S. Censusdata https://factfinder.census.gov) We received 977 survey responses from the five towns. 183 of them were from Woolwich.

- The median age of respondents at the time of the survey was 68 years. 73% were 60 years or older.
- 91% live in Woolwich year-round and 87% plan to stay in the area.
- 55% of survey respondents are Bath residents, followed by 19% from Woolwich, 10% from Arrowsic, 8% from West Bath and 7% from Phippsburg. The Committee for Age-Friendly Georgetown received an additional 259 responses from their residents.

Personal Comments of Survey Respondents.

"Where we live in a rural area it would be really nice if there was some way to meet our neighbors or at least get to know who our neighbors are."

"It is depressing how many people are ashamed of their financial situation, myself included. Not everyone has a support system they can rely on."

"Once I cannot drive I believe my home, although perfectly safe to live in, will be too isolating."

Please join us. Our "Plan of Action" is based on the information we received and will provide many opportunities to become engaged to make our region more livable!

Contact agefriendlylowerkennebec@gmail.com 443-1573 and Like us on Facebook.